

Note: 000002

Number	000002
Version	2 from 24.11.2008
Status	Release to Customer
Language	EN
Short Text	Temporary fix import
Responsible	John Mantle
Component	ALL-ALL-FIX
	All Products – All Releases – Fix Information

Symptom:

Customer needs implementation information regarding temporary fixes for QuantityWare products.

Cause:

Temporary fix has been provided by QuantityWare and must be applied.

Solution:

If an error occurs in a QuantityWare product, we try our best to resolve the error as soon as possible. If the error solution is transportable via the SAP CTS (Correction and Transport System), we will provide a temporary fix transport to all customers.

FIX VALIDITY:

ALWAYS CHECK THE VALIDITY INFORMATION AT THE END OF THE NOTE. If you are unsure as to if you can apply it, please contact support@quantityware.com we are here to help!

FIX DELIVERY:

All customers who have a valid Maintenance contract have access to the QuantityWare DataLounge. All fix transport files are available under the Package “<Product> Notes <Rel>” e.g. BCP 10A Notes ECC600.

FIX FORMAT:

Fixes are provided as 'SAP CTS' transports contained within an 'SAR'-format archive. The 'SAR' archive will always have the same name as the included transport.

FIX APPLICATION:

- ➔ Place the archive file <ARCHIVE>.SAR in the target systems' Transport directory <DIR_TRANS>.

- ➔ Expand the archive. This is achieved by using the following command:

Command	O/S
SAPCAR -xvf <ARCHIVE>.SAR	Unix
SAPCAR '-xvf <ARCHIVE>.SAR'	AS/400
SAPCAR -xvf <ARCHIVE>.SAR	Windows

- ➔ If the archive expansion was successful, you will now find a cofile and data file have been created in the <DIR_TRANS> → 'cofiles' and 'data' directories.
- ➔ Using STMS or a manual 'tp' command, import the fix to the target system, in the client (or clients) defined in the Fix's Note.
- ➔ Repeat the process if multiple fix transports have been defined in the Note.
- ➔ IF you are advised to "**Distribute table entries**" as a step in the section "Solution", please follow this procedure, as client-dependent table entries have been supplied as a part of the fix and need to be moved to all clients in which the Note will be used:
 1. Log on to the target client with a user who has sufficient authorisations to perform a client copy.
 2. Remove any client copy protection that may be set from the client in transaction SCC4
 3. Call transaction SCC1 and enter:
Source Client "000"
Transport Request "<defined in the Note>"
 4. Execute a test run first by selecting the "Test run" field.
Start the copying process either as a background or dialog process - the program will carry out a test copy of the piece list, and display a status report (if the transaction is run as a background job the status report must be viewed via transaction SCC3).

5. Check the results of the status report. If no error messages occur, and the results are as expected, re-run the copy “live” with the “Test run” field set to “ ” (blank) - this will result in the piece lists contents being copied to the target (current) client.
6. Check the results of the status report again and, if everything is as expected, check the contents of the client-dependent tables to confirm that copying was successful.
7. If client copy protection was removed from the target client, re-activate it in transaction SCC4.

→ Only after these steps have been followed, is the Note fully installed.

For further information regarding the copying of customising between clients and the reasons for this, please consult the SAP IS-Oil&Gas documentation “OILBASE Document for IS-Oil 472 on R3 Enterprise”, version 6.0.

▲ *All temporary fixes will be included in the next available Product Support Package.*

Transport Reference:

No SAP TMS transport

Validity:

SAP Release	QW Release	From SP	To SP	In SP Shipment
ECC600	ALL	00	00	00
4.72	ALL	00	00	00
4.6C	ALL	00	00	00